

The Needs of Members on the Team

People Need...

1. To know exactly what they are expected to do.
2. To know exactly how they are performing.
3. To know in what areas they need help.
4. To know their potential for development or promotion.
5. To have reasonable and realistic objectives.
6. To participate actively in setting objectives.
7. To know exactly what is expected of them.
8. To know how to achieve what is expected of them.
9. To have challenging work they can feel pride in.
10. To feel supported by their leader.
11. To have a collaborative climate in which to improve.
12. To have a good relationship with their team leader.
13. To receive coaching aimed at improvement rather than blaming.
14. To be rewarded for the results they have achieved.
15. To be heard and to know they have been heard.

All of these are achieved through effective interpersonal, team and organizational communication...